





 **LARRY HAM**  
& ASSOCIATES  
**PHYSICAL THERAPY**


*At Larry Ham Physical Therapy we take our work very seriously and are committed to helping ALL of our patients achieve their goals:*

 We are a local small business and we rely on YOU, our patients, to keep our doors open.

 A canceled or no-showed appointment delays your progress and inconveniences our other patients *and* our business.

 If you must cancel, please call us 24 hours prior to your scheduled appointment. This will give us the opportunity to offer the time slot to another patient and keep our schedules full!

 If we do not receive enough notice prior to a *cancellation*, a \$25 fee is assessed *and* will be due at your next appointment.

 In the event of a *no-show*, a \$40 fee is assessed AND all future appointments are removed from the schedule. After paying your fee you are welcome to reschedule (hopefully someone else doesn't snatch up your preferred time slot 😊).

*Thank you for understanding that our time and services are valuable.*

I have read and understand the above policy and agree to pay the listed fees if I am unable to keep my appointments.

\_\_\_\_\_  
Patient Signature

\_\_\_\_\_  
Date

**3010 S. Southeast Blvd. Suite G - Lower Level ~ Spokane, WA 99223**  
**Phone: 509-532-0500 ~ Fax: 509-532-8810**